

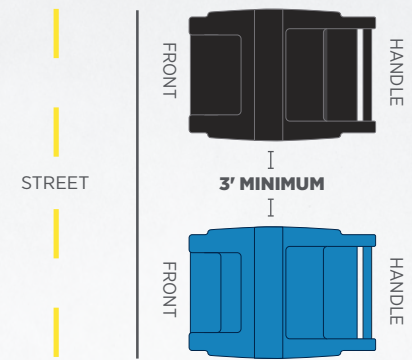


CURBSIDE CONTAINER PLACEMENT GUIDE

Do not start using your carts until the week of July 13, 2026.

Put containers on a hard, level surface clear of obstructions such as snow, landscaping, mailboxes, and utility poles. **Do not block the sidewalk.**

PROPER CONTAINER PLACEMENT



CONTAINER DON'TS



Containers must remain upright for pickup. Keep all materials inside the container. Do not place containers back to back. Keep container clear of all obstructions.

WINTER CART INFORMATION

For safety reasons, Casella only services roads that have been plowed and treated appropriately. If you live on a private road, **please ensure the road is plowed and treated prior to 6:00AM.**

Casella's drivers work long hours to serve hundreds of customers. Please be patient and avoid calling in a missed collection before 3:00PM. **Winter weather can cause delays**, resulting in the truck being in any given area later than normal.

Keep cart lids closed to prevent water from entering and freezing at the bottom. Store carts indoors or covered if you can.

Avoid placing your carts in the street when there is a winter storm. This creates a hazard to vehicles, including the city's plow trucks.

If there is snow on the ground, dig out a spot for your cart where it is typically placed. **Avoid placing your cart on snow piles.** Melting or shifting snow could cause the carts to fall over and spill out their contents. The uneven ground will make it difficult for the truck to set the carts back down.

INTRODUCING THE CASELLA APP FOR RESIDENTS!

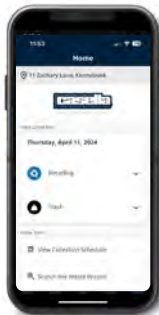
Casella's App makes it even easier for you to stay connected about your trash and recycling collection program

Get information specific to residents including a **collection calendar with reminders**, and a **searchable Waste Wizard A-Z listing** tool.



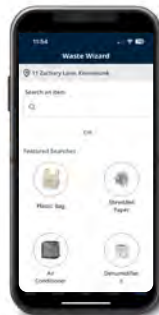
The Collection Calendar

- Receive service day reminders on your mobile device and never miss a collection day again.
- Get real time updates for service delays due to unplanned interruptions such as inclement weather.
- Choose how to receive notifications with options like an alert to your smartphone, text message, email, or phone call.



The Waste Wizard A-Z Tool

- Searchable listing of materials which gives you information on how to properly dispose or recycle items.
- If an item that cannot be taken with your curbside collection, the App will advise you of options on where and how to recycle or dispose of the item correctly.



The App also provides education for residents such as seasonal recycling tips as well as allows for the communication of local collection events.



SCAN FOR THE GOOGLE PLAY STORE

Download today by **scanning a QR code here** with your smartphone camera!



SCAN FOR THE APP STORE

CITY OF AUBURN, ME

A Guide to Your Recycling & Trash Service

COLLECTION INFORMATION:

- Trash and recycling collection occurs weekly on your scheduled day, either Monday, Tuesday, Wednesday, Thursday, or Friday.
- **Please begin using your carts the week of July 13, 2026.**
- Residents will no longer have to provide their own bins. Casella will provide each resident two carts, one for trash and one for recycling.
- Casella will no longer collect any material left outside of the carts.



FREQUENTLY ASKED QUESTIONS

When will automated collection begin?

Automated collection will begin the week of July 13, 2026.

How will I know which cart is for trash and which cart is for recycling?

Each cart will have a different lid color to distinguish its purpose: black for trash and blue for recycling.

Will I have to use the new carts provided by Casella?

Yes. The new automated collection system is designed to work exclusively with specific carts provided for the program and cannot accommodate other carts or bins.

Who can I contact if my cart is broken or damaged?

Residents will contact Casella for any issues or inquiries with their carts.

Who can I contact if I have an issue with trash and recycling collection?

Residents can contact Casella's customer service representatives at **207-518-8653** or report issues through Casella's App.

Will there still be "A" and "B" weeks for recycling?

No. The City of Auburn's curbside collection of both trash and recycling will take place every week. There will no longer be "A" or "B" weeks.



2026-2027 CURBSIDE PICKUP CALENDAR



Place containers at the curb the night before pickup day, or by 7:00AM on the day of collection.

- Your pickup day is either Monday, Tuesday, Wednesday, Thursday, or Friday.
- If your collection day falls on a holiday, there will be a one-day delay in service. All subsequent collection days that week will also be delayed one day.
- Holiday delays:** New Years Day, Thanksgiving, and Christmas only.

JUNE 2026

SUN	MON	TUE	WED	THU	FRI	SAT
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY 2026

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AUGUST 2026

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SEPTEMBER 2026

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OCTOBER 2026

SUN	MON	TUE	WED	THU	FRI	SAT
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NOVEMBER 2026

SUN	MON	TUE	WED	THU	FRI	SAT
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DECEMBER 2026

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JANUARY 2027

SUN	MON	TUE	WED	THU	FRI	SAT
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FEBRUARY 2027

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MARCH 2027

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APRIL 2027

SUN	MON	TUE	WED	THU	FRI	SAT
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24	25	26	27	28	29	30

KEY: MON TUES WED THUR FRI = Recycling and trash pickup = Holiday with one day delay



QUESTIONS? Call Casella at 207-518-8653 or visit auburnmaine.gov or scan the QR code >>



RECYCLING

Toss **ONLY** unbagged, loose recyclable items listed below into your recycling bin

CARDBOARD/PAPER



Cardboard & Boxboard (Clean & dry)



Junk Mail, Periodicals, Office Paper & Paper Cups (Paper bags & cups, envelopes, & catalogs)

PLASTIC



Plastic Bottles, Jugs, Tubs, & Lids (Empty kitchen, laundry & bath containers & clamshell packaging)

METAL



Aluminum & Steel Cans (Clean foil & empty food or beverage cans)

GLASS



Glass Bottles & Jars (Empty food & drink containers only)

REMEMBER TO RECYCLE BETTER!

- No items smaller than 2" in size
- All containers are empty, rinsed, & dry
- Cardboard is flattened & broken down
- There are NO items from the **NOT ACCEPTED** list in the recycling bin



For recycling tips and resources, visit casella.com/RecycleBetter

NOT ACCEPTED



BETTER RECYCLING STARTS HERE

THESE ITEMS **DON'T** BELONG IN YOUR RECYCLING BIN



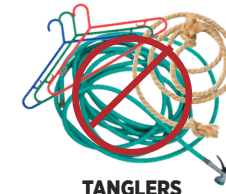
PLASTIC BAGS



BAGGED RECYCLABLES



CLOTHING/TEXTILES



TANGLERS



SCRAP METAL ITEMS



BATTERIES



MEDICAL WASTE



FOOD WASTE/LIQUIDS



ELECTRONICS



HAZARDOUS MATERIALS OR EXPLOSIVES



PLASTIC WRAP, FILMS, OR TARPS



WOOD, WASTE, OR TIRES



DISPOSABLE ITEMS



BROKEN CERAMICS OR BAKING GLASS